



Management Contacts

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Vendor Contacts		
AMCA Billing /COBRA	Karen Altman – Ext. 605 / Lisa Rodenbeck – Ext. 602	1-724-934-2270
Advance Medical	General Number	1-844-280-2457
LYTLE EAP / Find A Doc	Customer Service	1-800-327-7272
Healthcare Bluebook	Customer Service	1-800-341-0504
Livongo	Customer Service	1-800-945-4355
EdLogics	Customer Service	acshic_support@edlogics.com
TelaDoc	Customer Service	1-800-835-2362
American Hearing	Hearing Care Advisor	1-888-706-1459
Highmark	Customer Service	1-877-258-3123
Highmark Transition Team	Customer Service	1-844-576-1245
Highmark (Consent Decree Questions)	My Care Navigator	1-888-258-3428
UCCI (United Concordia)	Customer Service	1-866-604-8512
Davis Vision	Customer Service	1-800-999-5431
VBA	Customer Service	1-800-432-4966

Have a Question?	Number You Should Call
HOP Enrollment or HOP in General	1-800-PSERS25 (1-800-773-7725) 8:00 a.m. to 5:00 p.m., EST, Monday thru Friday HOP Website (www.HOPbenefits.com)
Premium Assistance program	1-866-483-5509 8:00 a.m. to 5:00 p.m., EST, Monday thru Friday
Retirement	1-800-PSERS4U (1-888-773-7748) 7:30 a.m. to 5:00 p.m., EST, Monday thru Friday PSERS Website (www.psers.state.pa.us)
Prescription Solutions (Prescription Drug Program)	1-888-239-1301 TTY/TDD: 1-800-498-5428 HOP Website (www.HOPbenefits.com)
Medicare	1-800-MEDICARE (1-800-633-4227) TTY/TDD: 1-877-486-2048 Medicare Website (www.medicare.gov)
Social Security - www.socialsecurity.gov	1-800-772-1213
Edward Banaszak MediConnect	412-654-8710

